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**Group Sales Department**

**POWELL-HEIDINGER WEDDING GROUP 2023**

**ASSIGNED CONSULTANT(S):** Juphell Falcis  
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Hello Family, Friends, and Guests:

We are pleased to have the opportunity to book your trip to attend Stephen & Shayla's Wedding in Riviera Maya, Mexico in January 2023. They are celebrating their wedding at the beautiful Ocean Riviera Paradise Resort in Riviera Maya, Mexico. We have included adult and child rates for the lead in room categories. These rates include gateways out of Winnipeg. If you require a deviation rate, another gateway or would like to upgrade to a room category not currently on this list please feel free to contact us and we can accommodate those requests based on availability.

To book your trip we will require a \$250.00 (Non-refundable) deposit per person at the time of booking and the following information:

First and Last Names: (as per your passport)  
Phone Number:  
Mailing Address:

Date of Birth:  
Email Address:  
Form of Payment:

Availability will quickly fill so if you are planning to attend the wedding, please book your spot at your earliest convenience.

If you have any further questions or concerns regarding the booking of your trip to Stephen & Shayla's Wedding, please feel free to contact us. Our contact information is listed above.

**PLEASE RSVP BY CLICKING ON THE FOLLOWING LINK:**

<https://latravelgroup.com/weddings/stephen-shayla/>

**\*\*\*SPACE RELEASE DATE (DEPOSITS) – JUNE 9<sup>TH</sup>, 2022 \*\*\***



**Wedding Date: January 9<sup>th</sup>, 2023**  
**Ocean Riviera Paradise - Riviera Maya, Mexico**

## POWELL-HEIDINGER WEDDING GROUP 2023

### OCEAN RIVIERA PARADISE

Click on the following link for further hotel information: [Ocean Riviera Paradise](#)

### WINNIPEG-CANCUN-WINNIPEG

#### **TOUR OPERATOR: AIR CANADA VACATIONS**

#### **Flight Information:**

07JAN2023 Winnipeg Cancun 07:00 12:50

14JAN2023 Cancun Winnipeg 13:40 17:35

#### **Junior Suite Daisy Garden View -AI- January 7, 2023- 7 Nights**

\$2069.00 per person, single occupancy

\$1679.00 per person, double occupancy

\$1629.00 per person, triple occupancy

\$ 759.00 per child (3-11)

\$ 269.00 per child (2-2)

+ \$485.00 Taxes, per person

*Rates include round trip flights, transfers from airport to resort and back and 7-night all-inclusive accommodations at the Ocean Riviera Paradise. Room & Flight upgrades can be provided upon request. Other departure cities & trip duration options can be provided upon request*

**Child pricing is subject to confirmation at time of booking with reference to children's ages and number of children permitted per room and or room category. Infants may be required to pay departure taxes and or tourist cards for specific destinations. Please inquire.**

#### **ALLIANZ INSURANCE INFORMATION:**

\*Allianz Global Assistance information can be provided upon request - we offer regular all inclusive travel insurance as well as Cancel For Any Reason (CFAR) coverage. CFAR insurance coverage can only be purchased at time of deposit or before any cancellation penalties apply.

**Please visit the following link to get up to date information regarding COVID TRAVEL RESTRICTIONS:**

<https://travel.gc.ca/travel-covid>

**\*Further information regarding Covid protection & testing in destination will be provided upon request.**

**IMPORTANT: VALID CANADIAN PASSPORTS ARE REQUIRED AND MUST BE VALID FOR THE ENTIRE DURATION OF YOUR TRIP. PASSPORTS MUST BE IN EXCELLENT CONDITION.**

*Passport Canada recommends that you apply for a new passport if your current passport is damaged, destroyed, or inaccessible. Travelers whose passport is damaged in any way could face significant delays or be denied entry at border crossings or be denied boarding of your flights.*

#### **PAYMENT SCHEDULE:**

Initial Deposit Due: \$250.00 per person (NON-REFUNDABLE) **JUNE 9<sup>th</sup>, 2022**

Final Payment Due: **FINAL PAYMENT DUE DATE SEPTEMBER 30<sup>TH</sup>, 2022**

**Local Departure Taxes:** Not included. If applicable, passengers must pay locally per destination

#### **PAYMENT METHODS:**

**CREDIT CARD PAYMENTS** can be made by clicking the link below, over the telephone or by email:

<http://latravelgroup.com/payment/>

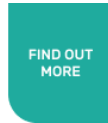
For the following payment methods or any other payment inquiries please email client services at [services2@latravelgroup.com](mailto:services2@latravelgroup.com)

- PRE-AUTHORIZED ONE TIME PAYMENTS
- PRE-AUTHORIZED MONTHLY CREDIT CARD PAYMENT PLANS

• ETRANSFER PAYMENT



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## TERMS & CONDITIONS

**Please note - due to the numerous parties associated with these packages, the cancellation/change rules from either Tour Operator (Air Canada Vacations), Agency (LATravel Group Inc) or Hotel (Ocean Riviera Paradise) which are most strict will apply.**

### Payment:

Full payment on your group booking is due **September 30<sup>th</sup>, 2022**; changes/cancellations made between October 1st, 2022, and date of departure will be subject to the applicable penalties by the hotel (see below for further details). Group bookings not paid in full by this date may be cancelled and subject to applicable penalties. The below terms and conditions have been slightly amended to match with the terms and conditions of Ocean Riviera Paradise which supersedes the Air Canada Vacations Groups terms and conditions. **Please ensure you are aware of the below change/cancel policy.**

### Cancellation:

#### **Cancellations received:**

- Booking date to 28-Oct-2022: loss of deposit. An additional \$50.00 per person LAT administration fee will be charged.
- 29-Oct-2022 to the date of departure: 100% penalty of total price per person including any fees & surcharges. An additional \$50.00 per person LAT administration fee will be charged.

\*No-shows and early departures from destination are NON-REFUNDABLE

\*All cancellations and changes must be made directly with your lead agent and will be processed once all parties included on the file are aware of the cancellation terms and any applicable fees and rate changes incurred.

#### **Cancellations of Entire Group received:**

- Booking date to 8-Oct-2022: Deposits received per person are non-refundable
- 9-Oct-2022 to 22-Nov-2022: 50% penalty of total price per person including any fees & surcharges. An additional \$50.00 per person LAT administration fee will be charged.
- 23-Nov-2022 to the date of departure: 100% penalty of total price per person including any fees & surcharges. An additional \$50.00 per person LAT administration fee will be charged.

### Name Changes / Document Re-Issue:

- Air Canada Vacations must receive a complete name as per passport list of all passengers no later than 30 days prior to departure unless otherwise requested by ACV or resort.
- Booking date to 17-Dec-2022: Change (Name and other changes) are penalty-free. \$50.00 per person LAT administration fee will be charged to have e documents re-issued.
- 18-Dec-2022 – 30-Dec-2022: Change (Name and other changes) are subject to a \$100.00 per person ACV administration fee. \$50.00 per person LAT administration fee will be charged to have e documents re-issued.
- 31-Dec-2022 – 3-Jan-2023: Change (Name and other changes) are subject to a \$300.00 per person ACV administration fee per change. An additional \$50.00 per person LAT administration fee will be charged to have e documents re-issued.

\*All changes are only permitted if hotel approves

\*All changes will only be processed once all parties included on the file are aware of these changes and applicable fees and rate changes.

### **IMPORTANT NOTES:**

**No changes are permitted within 3 days prior to departure.**

- **Occupancy changes:** 90-0 days prior to departure – Any changes in room occupancies will be on request and may NOT be permitted. For example: rooms will be charged as double occupancy, as originally contracted, even if only one (1) adult is occupying the room.

- **Changes of departure date or return date:** Free if 90 days or more prior to departure for up to 20% of the size of the group, any passenger beyond, CAD\$250.00 administration fee applies per change. Usual cancellation fees apply to changes made within 20 days prior to departure.
- **Changes are not permitted after departure. If any change is absolutely necessary after departure, request must be directed to Air Canada Vacations destination representative for assistance. Additional fees will apply.**
- **Any guests not paid at final payment due date may be cancelled and any applicable late & cancellation fees will apply. Unreconciled files may hold up travel documents** (For group files – the group leader (i.e., bride & groom) must be aware that if any files have any balances the group travel documents will not be issued)
- **Group Seating and Check-in** – Air Canada Vacations offers advance seat selections to groups, subject to availability for a fee of \$10.00 round trip per person. Book seats for any group may be altered at any time prior to departure at the airline's discretion. Although seats are blocked in bulk and seat numbers are assigned, final assignment is subject to change up until the date of departure during airport check-in. Seat selection becomes free of charge 24 hours to 60 minutes before scheduled departure when using web, mobile or kiosk check in. Group guests can use the self-serve web, mobile or kiosks (select airports only) for check in.
- **Schedule Changes** – Air Canada reserves the right for any aircraft or schedule changes any time prior to departure. These changes include day of service, direct flights, and full cancellation of flights at any time between now and departure date.

### [Booking with the Wedding Group vs Individually Online or with Another Agency](#)

1. Individual bookings made online or with another agency will not be available for everyone in a group. These rates are based on a live inventory system whereas seats and rooms are purchased, the fare increases. These rates are only available for a small number of seats and rooms. Therefore, the people who are last to book may end up losing the most by having to pay the larger package amount.
2. The hotel may charge for the reception for anyone who is not booked inside the group (reception charge could be anywhere from \$90 to \$150 USD per person for dinner).
3. Amenities and cocktail events are for group guests only- outside guests may have to pay an admission fee or day pass (subject to the hotel).
4. Booking outside the group will not count towards Wedding Couples incentives given by the Travel Agency, Airline or Hotel wedding package.
5. Individual bookings would not partake in any hotel credits and added features are for group guests only i.e.- blocked seats, area at the hotel, rooms close together, private check-in upon hotel arrival (subject to the hotel).
6. If there is a flight change, the group will be looked after completely and will be the first to be accommodated as one large file. Individual packaged guests who booked outside of the group will be responsible on their own and will be accommodated once the larger group has been looked after. This would be the same for weather delays, cancellations, and over-bookings. Individual packaged guests booked outside of the group are placed into a queue.
7. In the case that the host resort has been oversold the same conditions as #6 will apply. Groups will be accommodated first, and Tour Operators reserve the right to move individual bookings to a different property.

**These are just a few of the differences between an individual package booked online or another agency versus booking within the Bride & Grooms group booking. The final decision on how you attend the wedding is your choice. If there is a package you would like for us to review and book individually, please send us the screenshots of what you have found, and we can explore this for you.**

**Please ask us about:**

Monthly and/or Bi-weekly payment plans (Uplift option available)  
Travel Insurance (Trip Cancellation, Medical and/or Covid-19)

[CLICK FOR TRAVEL INSURANCE QUOTE](#)

*Thank you for allowing LATravel Group to book and organize your trip to:*

***Stephen & Shayla's Destination Wedding***

*Please do not hesitate to contact us with any questions and concerns you may have.*