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Group Sales Department

DATE: February 27th, 2020

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BRINK-COHEN DESTINATION WEDDING GROUP 2020

Hello Family, friends and guests,

We are pleased to have the opportunity to book your trip to attend Michael & Roxanne's destination wedding in Mexico November 2020. They are celebrating their wedding at the amazing Ocean Riviera Paradise in the Mayan Riviera, Mexico. We have included adult and child rates for the lead in room categories. These rates include gateways out of Winnipeg, Calgary, Saskatoon via Toronto and Kelowna via Calgary based on single, double, triple & quad occupancy. If you require a deviation rate, another gateway or would like to upgrade to a room category not currently on this list please feel free to contact us and we can accommodate those requests based on availability.

To book your trip we will require a \$300.00 (Non-refundable) deposit per person at the time of booking and the following information:

First and Last Names (as per your passport)
Phone Number
Address

Date of Birth
Email Address
Form of Payment

Availability will quickly fill so if you are planning to attend the wedding please book your spot at your earliest convenience.

If you have any further questions or concerns regarding the booking of your trip to Michael & Roxanne's destination wedding please feel free to contact us. Our contact information is listed above.

PLEASE RSVP BY CLICKING ON THE FOLLOWING LINK:

<https://latravelgroup.com/weddings/michael-roxanne/>

*****SPACE RELEASE REVIEW DATE (DEPOSITS) – JUNE 1ST, 2020 *****



Wedding Date: November 25th, 2020
Ocean Riviera Paradise Resort – Riviera Maya, Mexico

BRINK-COHEN DESTINATION WEDDING GROUP 2020

OCEAN RIVIERA PARADISE

For further resort information please visit the links provided below:

Hotel Link: [OCEAN RIVIERA PARADISE](#)

TOUR OPERATOR: AIR CANADA VACATIONS

WINNIPEG – CANCUN – WINNIPEG

Flight Information:

21NOV2020 AC980 Winnipeg Cancun 0700 1250

28NOV2020 AC981 Cancun Winnipeg 1340 1735

Junior Suite Daisy Gardenview – AI – November 21st, 2020 - 7nights

\$1799.00 per person, single occupancy

\$1399.00 per person, double occupancy

\$1369.00 per person, triple occupancy

\$1349.00 per person, quad occupancy

\$339.00 per child (2-2 yrs old)

\$709.00 per child (3-11 yrs old)

+ \$469.00 Taxes, per person

CALGARY – CANCUN – CALGARY & KELOWNA – CANCUN – KELOWNA (Via CALGARY)

Flight Information:

21NOV2020 AC986 Calgary Cancun 0825 1625

28NOV2020 AC987 Cancun Calgary 1725 2135

**connector times for Kelowna TBA*

Junior Suite Daisy Gardenview – AI – November 21st, 2020 - 7nights

\$1789.00 per person, single occupancy

\$1409.00 per person, double occupancy

\$1379.00 per person, triple occupancy

\$1349.00 per person, quad occupancy

\$339.00 per child (2-2 yrs old)

\$719.00 per child (3-11 yrs old)

+ \$525.00 Taxes, per person

KELOWNA GUESTS - +\$175.00 Kelowna – Calgary connector rate in S class (not included in rate)

SASKATOON – CANCUN – SASKATOON (via TORONTO)

Flight Information:

21NOV2020 AC1810 Toronto Cancun 0655 1100

28NOV2020 AC1811 Cancun Toronto 1220 1605

**connector times for Saskatoon TBA*

Junior Suite Daisy Gardenview – AI – November 21st, 2020 - 7nights

\$1639.00 per person, single occupancy

\$1219.00 per person, double occupancy

\$1179.00 per person, triple occupancy

\$1159.00 per person, quad occupancy

\$309.00 per child (2-2 yrs old)

\$579.00 per child (3-11 yrs old)

+ \$468.00 Taxes, per person

SASKATOON GUESTS +\$260.00 Saskatoon – Toronto connector rate in S class (not included in rate)

**** Upgraded room categories can be provided upon request****

*****Any other departure cities or durations can be provided upon request.**

Rates above include an AIR and HOTEL Early Booking Bonus (EBB) --> Book Early and Save. Book based on availability. In order to receive rates all passengers must be paid in full by August 17th, 2020. If EBB date is not met, rates will increase by \$380.00 for single, \$160.00 for double, triple & quad.

Child pricing is subject to confirmation at time of booking with reference to children's ages and number of children permitted per room and or room category. Infants may be required to pay departure taxes and or tourist cards for specific destinations. Please inquire.

Payment Schedule:

Initial Deposit Due: \$300.00 per person (NON-REFUNDABLE)

Final Payment Due: **EARLY BOOKING BONUS FINAL PAYMENT DUE DATE AUGUST 17TH, 2020**
***** 30 SEATS FROM VARIOUS CITIES HELD UNTIL JUNE 1ST, 2020**

Local Departure Taxes: Not included. If applicable passengers must pay locally per destination

IMPORTANT: VALID CANADIAN PASSPORTS ARE REQUIRED AND MUST BE VALID FOR YOUR WHOLE TRIP. PASSPORTS MUST BE IN EXCELLENT CONDITION.

Passport Canada recommends that you apply for a new passport if your current passport is damaged, destroyed or inaccessible. Travelers whose passport is damaged in any way could face significant delays or be denied entry at border crossings, or be denied boarding of your flights.

Payment Methods:

Our recommended method of payment is by major credit card. We accept all major credit cards, e-transfer* or cheque*

CREDIT CARD PAYMENTS can be made by clicking the link below, over the phone or by email.

<https://latravelgroup.com/payment/>

Once your credit card is on file you may make a payment by simply emailing us with authorization to charge the credit card on file. **PRE-AUTHORIZED MONTHLY PAYMENT PLANS ARE AVAILABLE** – please contact us for further details

***ETRANSFER OR CHEQUE PAYMENT** is accepted please contact us for further details.

TERMS & CONDITIONS

Please note - due to the numerous parties associated with these packages, the cancellation/change rules from either Tour Operator (Air Canada Vacations), Agency (LATravel Group Inc) or Hotel (Ocean Riviera Paradise) which are most strict will apply.

Payment

Full payment on your group booking is due August 17th, 2020 (91+ days prior); changes/cancellations made between 90 days and date of departure will be subject to the applicable penalties by the hotel (see below for further details). Group bookings not paid in full by this date will be cancelled and subject to applicable penalties. The below terms

and conditions have been slightly amended to match with the terms and conditions of Ocean Riviera Paradise which supersedes the Air Canada Vacations Groups terms and conditions. **Please ensure you are aware of the below change/cancel policy as it is more restrictive than normal, especially the Cancellation policies.**

Cancellation

Cancellations received:

- 70 or more days prior to departure – loss of deposit.
- Between 69-53 days prior to departure: \$500.00 penalty per person
- Between 52-45 days prior to departure: \$50% of total package non-refundable
- 44 days or less prior to departure: 100% of total package non-refundable, including taxes, fees & surcharges, per person.

*No-shows and early departures from destination are NON-REFUNDABLE

*All cancellations and changes must be made directly with your lead agent and will be processed once all parties included on the file are aware of the cancellation terms and any applicable fees and rate changes incurred.

Name Changes / Document Re-Issue:

1. Name changes made 21 days or more prior to departure are free of charge.
2. Name changes made between 20 days to 8 days prior to departure are subject to CAD\$100.00 admin fee per name change.
3. Name changes made between 7 to 4 days prior to departure are subject to a CAD\$350.00 admin fee per name change.
4. Documents reissued due to any requested changes 45 days prior to departure will incur a CAD\$25.00 admin fee per reissued document plus any applicable supplier fees.

**All changes are only permitted if hotel approves*

**All changes will only be processed once all parties included on the file are aware of these changes and applicable fees and rate changes.*

IMPORTANT NOTES:

- **No changes are permitted within 3 days prior to departure.**
- **Changes of departure date or return date is free 21 days or more prior to departure for up to 20% of the size of the group, any passenger beyond, CAD\$250.00 administration fee applies per change. Usual cancellation fees apply to changes made within 20 days prior to departure.**
- **Changes are not permitted after departure. If any change is absolutely necessary after departure, request must be directed to Air Canada Vacations destination representative for assistance. Additional fees will apply.**
- **Any guests not paid at final payment due date will be cancelled and any applicable late & cancellation fees will apply. Unreconciled files may hold up travel documents** (For group files – the group leader (ie bride & groom) must be aware that if any files have any balances the group travel documents will not be issued)
- **Group Seating and Check-in** - Complimentary block seating towards the rear of the cabin will be reserved once full payment is received. Seat selection becomes free of charge 24 hours to 60 minutes before scheduled departure when using web, mobile or kiosk check in. Group guests are able to use the self-serve web, mobile or kiosks (select airports only) for check in.

- **Schedule Changes** – Air Canada reserve the right for any aircraft or schedule changes any time prior to departure. These changes include day of service, direct flights and full cancellation of flights at any time between now and departure date.

Booking with the Wedding Group vs Individually Online or with Another Agency

1. Individual bookings made online or with another agency will not be available for everyone in a group. These rates are based on a live inventory system where as seats and rooms are purchased, the fare increases. These rates are only available for a small number of seats and rooms. Therefore, the people who are last to book may end up losing the most by having to pay the larger package amount.
2. The hotel may charge for the reception for anyone who is not booked inside the group (reception charge could be anywhere from 90 to 150 USD per person for dinner).
3. Amenities and cocktail events are for group guests only- outside guests may have to pay an admission fee or day pass (subject to the hotel).
4. Booking outside the group will not count towards Wedding Couples incentives given by the Travel Agency, Airline or Hotel wedding package.
5. Individual bookings would not partake in any hotel credits and added features are for group guests only i.e.- blocked seats, area at the hotel, rooms close together, private check-in upon hotel arrival (subject to the hotel).
6. If there is a flight change, the group will be looked after wholly and will be the first to be accommodated as one large file. Individual packaged guests who booked outside of the group will be responsible on their own and will be accommodated once the larger group has been looked after. This would be the same for weather delays, cancellations and over-bookings. Individual packaged guests booked outside of the group are placed into a queue.
7. In the case that the host resort has been oversold the same conditions as #6 will apply. Groups will be accommodated first and Tour Operators reserve the right to move individual bookings to a different property.

These are just a few of the differences between an individual package booked online or another agency versus booking within the Bride & Grooms group booking. That being said the final decision on how you attend the wedding is totally up to you. If there is a package you would like for us to review and book individually, please send us the screenshots of what you have found and we can look into this for you.

Please ask us about:

Monthly and/or Bi-weekly payment plan available
Travel Insurance (Trip Cancellation or Medical)

[CLICK FOR TRAVEL INSURANCE QUOTE](#)

Thank you for allowing LATravel Group to book and organize your trip to

Michael & Roxanne's Destination Wedding.

Please do not hesitate to contact us with any questions and concerns you may have.